Sell more. Reduce Costs.

Sharing product data within business ecosystems has grown dramatically during the last years driven by the increased use of ecommerce and other customer self-service sales approaches.

Most initiatives around handling product data has been focused on internal processes and technology, and there are many viable solutions for that today. However, we have not seen many solutions that solves the problems in the exchange zones between trading partners.

Product Data lake uses emerging technology to connect manufacturers and merchants.

Solution brief

Product Data Lake is a Software-as-a-Service offering where the Product Data Lake is a cloud-based solution utilized by both the trading partner that provides product data and the trading partner that receives the product data. The Product Data Lake will catch new product data updates from an upstream partner who subscribes to the system, link and transform the data tagging according to a set up and distribute the product data to those downstream partners who also subscribe to the service.
The Product Data Lake is built to ensure:

- **Completeness** of product information by enabling trading partners to exchange product data in a uniform way
- **Timeliness** of product information by connecting trading partners in a process driven way
- **Conformity** of product information by encompassing various international standards for product information
- **Consistency** of product information by allowing upstream trading partners and downstream trading partners to interact with in-house structure of product information
- **Accuracy** of product information by ensuring transparency of product information across the supply chain

**Conceptual model**

The system handles the following entities related to sharing product information in business ecosystems:

- **Parties** as manufacturers, distributors (wholesalers), retailers and large end users of product information as well as service providers within the data supply chain. All participating parties are registered with a legal entity identifier (the Duns number). A party can be part of a subscriber cluster.

- **Profiles** where a subscribing party can have one or several profiles representing different scenarios as an upstream or downstream role, different internal source systems, file formats and other characteristics.

- **Products** also sometimes referred to as articles or materials. They can be treated as a flat model with only products or a hierarchy of products and their various stock keeping units (SKU/item). Information can be exchanged between both models. The products common between trading partners can be linked either manually or using national or international product identification systems.

- **Attributes** also known as features or properties. The attributes used by each partner in a trading partnership can be linked either manually or using references to national or international standards. Attributes can also be references to national or international product classification systems.

  Attribute **Metadata** as short and long descriptions can be stored in multiple cultures, which are combinations of a country and a language.

- **Attribute Groups** can be assigned to products thus defining what is offered/needed for a given product (group).

- **Related products** as the Product Data Lake handles a range of associations between products and items, and transforms those using the product links set up between trading partners. Such relationships include accessories, replacements, spare parts, bill of materials (BOM), cross sells and up sells.

- **Digital assets** sometimes called rich media, mimes or blobs. This is product images, product sheets, videos and heaps of other documents. Their types can be linked between trading partners and exchanged as physical documents or references to those documents.

  Subscribing parties and reservoirs makes partnerships in the Product Data Lake. Products, attributes and digital assets can be shared with all partners or with a specific partner.

**Participating parties**

Three main kinds of parties participate in the Product Data Lake:

- **Subscribers**, who are the manufacturers, distributors, retailers and large end users of product information who also deals with the physical products. As a subscriber you can form a cluster with affiliated subscribers and thereby share some product data internally in the cluster.
• **Ambassadors**, who are product information management (PIM) system vendors, system integrators and other professionals who supports the subscribers in managing product information

• **Reservoirs**, who are service providers that hosts collections of product data within a given industry and/or geography, or for a given purpose.

Subscribers can be:

• **Upstream**, typically a manufacturer or upstream distributor
• **Downstream**, typically a downstream distributor, merchant, retailer or large end user
• **Midstream** (both upstream and downstream), typically a midstream distributor, or being upstream for some products as a manufacturer of direct finished products and downstream for raw materials and indirect goods

A reservoir can act with the functionality of a midstream subscriber and an ambassador.

### Business benefits

**For upstream subscribers** the Product Data Lake covers the following business processes:

• When you introduce new products to the market, you make the related product data and digital assets available to your downstream partners in one uniform way
• When you win a new downstream partner you have the means to immediately and professionally provide product data and digital assets for the agreed range
• When you add new products to an existing agreement with a downstream partner, you are able to provide product data and digital assets instantly and effortless
• When you update your product data and related digital assets, you have a fast and seamless way of pushing it to your downstream partners
• When you introduce a new product data attribute or digital asset type, you have a fast and seamless way of pushing it to your downstream partners
• An upstream provider may push product data and digital assets from several different internal sources

**For downstream subscribers** the Product Data Lake covers the following business processes:

• When you engage with a new upstream partner you have the means to fast and seamless link and transform product data and digital assets for the agreed range from the upstream partner
• When you add new products to an existing agreement with an upstream partner, you are able to link and transform product data and digital assets in a fast and seamless way
• When your upstream partners updates their product data and related digital assets, you are able to receive the updated product data and digital assets instantly and effortless
• When you introduce a new product data attribute or digital asset type, you have a fast and seamless way of pulling it from your upstream partners
• If you have a backlog of product data and digital asset collection with your upstream partners, the Product Data Lake is the fastest and most cost effective approach to backfill the gap

### Data exchange

**Uploading data** to the Product Data Lake upstream is done by using hot folders on FTP sites, by importing files inside the Product Data Lake or by manually typing and twisting data in the Product Data Lake user interface. Data can also be provided via APIs.

**Downloading data** downstream is done by exporting files inside the Product Data Lake or by using a pull request. A pull request is an order to provide selected data on a FTP site at given time. The pull request can be repeated daily, weekly or monthly. Data can also be fetched by using APIs.
All attribute values can be uploaded and downloaded represented in a given culture, which is a combination of a country and a language. Different character sets for upload and download are available too.

**Technical information**

As a participating party, you see the Product Data Lake as a cloud service where you should not worry about the technology behind.

However, the technical interested may want to know the following:

- The Product Data Lake is hosted on Amazon Elastic Computing Cloud (AWS) using the Amazon Linux servers in Frankfurt, Germany
- The data is stored using MongoDB
- Other technologies used includes Rails, Ruby, Golang, RabbitMQ and ElasticSearch

**Levels and prices**

For subscribers, the levels and related conditions are:

<table>
<thead>
<tr>
<th>Level</th>
<th>Partners</th>
<th>Products (SKUs)</th>
<th>Digital assets</th>
<th>Users</th>
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<tr>
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Yearly prices in selected currencies are:

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<th>USD</th>
<th>DKK</th>
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</tbody>
</table>

A trial level with same threshold as the S (Small) level is available for two months.

**Vision and mission**

Our vision is that the Product Data Lake will be the process driven key service for exchanging any sort of product information within business ecosystems all over the world, with the aim of optimally assist self-service purchase of every kind of product.

Our mission is to enable automated cross company data supply chains for product data by using technology that handles large volumes of product data and related digital assets, with the velocity needed for changing business environments and encompassing the variety of international, national, industry and other standards for product information.